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**On-line Quality Assurance of Study Programmes**  
**(EQUASP)**

*Example of*  
**Documentation for Quality Assurance of Study Programmes**  
**according to the EQUASP Model**

**Bachelor in Physics**  
*Documentation File*

**November 2015**

## **General Entry**

**Study Programme**

Laurea in Fisica (Bachelor in Physics)

**Direction of study**

Physics.

**Cycle /Level**

Qualifications Framework for the European Higher Education Area (QF for EHEA): 1<sup>st</sup> cycle;  
European Qualifications Framework for Lifelong Learning (EQF for LLL): level 6;  
Italian Qualification Framework: 1<sup>st</sup> cycle.

**Type of Degree & Duration**

Single degree (180 ECTS credits).

**Institution(s)**

Equasp University, Italy.

**Accreditation Organisation and Period of validity**

National Agency for the Evaluation of the University System and Research (ANVUR).  
Accredited for 3 years for cohorts commencing in academic year 2012/13.

**Purpose**

To provide education in Physics, envisaging various employment capabilities and careers. To prepare students with particular interest in specialized areas of Physics for further studies.

**Discipline(s) / Subject area(s)**

Physics; Mathematics; Informatics; Others (50: 30: 5: 15).

**General / Specialist Focus**

General education in experimental and theoretical Physics.

**Orientation**

Based on previous research and exposed to current research but introducing specializations envisaging specific employment/career opportunities: Physics (topics in theoretical and applied Physics), Biophysics, Medical Physics, Informatics.

**Teaching & Learning Approaches**

Lectures, laboratory classes, seminars, small group work, individual study based on text books and lecture notes, individual consultations with academic staff, preparing graduation-exam dissertation.

**Assessment Methods**

Written exams, oral exams, laboratory reports, oral presentations, continuing assessments, final comprehensive exam, assessment of graduation-exam dissertation.

**Distinctive Features**

The study programme (SP) is taught also in English.

### **Standard A - Needs and Objectives**

*The study programme should identify the educational needs of the labour market of reference and other stakeholders, establish educational objectives coherent with the mission of the institution the study programme belongs to and the identified educational needs, and learning outcomes coherent with the established educational objectives.*

#### **Quality Requirement A1 - Educational needs of the labour market and other stakeholders**

*The study programme should identify the educational needs of the labour market of reference and*

*other stakeholders. The educational needs should be identified in terms of professional profiles and/or functions/roles/activities expected for the graduates and associated required competences.*

### **Organisations/employers consulted and Methods and schedule of consultation**

For the identification of the general educational needs of the labour market in terms of required competences, the SP has made reference to the Tuning document “Reference Points for the Design and Delivery of Degree Programmes in Physics”

([http://www.unideusto.org/tuningeu/images/stories/Publications/PHYSICS\\_FOR\\_WEBSITE.pdf](http://www.unideusto.org/tuningeu/images/stories/Publications/PHYSICS_FOR_WEBSITE.pdf))

Furthermore, the Physics Department has appointed a University/Labour Market Committee, composed by representatives from University and from the labour market of reference, which meets at least once per year, with the main aim to adapt the general educational needs shared at international level with the expectations of the labour market of reference.

The representatives of the labour market of reference involved in the Committee are:

- representatives of the main industries located in the territory of reference (Liguria region), and in particular: Ansaldo Energy, ...;
- representatives of the Chambers of Commerce of the Ligurian provinces;
- representatives of the Industry Associations of the Ligurian provinces;
- representatives of the Regional Association of Physicists.

Other informal not-scheduled ways of consultation are the relationships established with the industries where students carry out stages or develop their thesis work.

Another informal way of information on the needs and expectation of the labour market are the questionnaires filled by the graduates after 1÷3 years from their placement in the labour market.

### **Identified educational needs of the labour market**

The identified educational needs and expectations of the labour market of reference are documented in the minutes of the last meeting of the University/Labour Market Committee held on 28 October 2012, available at

<http://www.physics.uniequasp.it/bachelorinphysics/communiiversitylabourmarket/minutesmeeting28.10.2012>.

In synthesis the graduates of the Bachelor in Physics are requested to have:

- a deep knowledge and understanding of the fundamental physics principles and of appropriate mathematical methods;
- ability to apply their knowledge and understanding in the analysis of both natural and technological physical phenomena;
- ability to solve a wide range of problems by identifying their fundamental aspects and using both theoretical and experimental methods;
- experimental and computational skills;
- learning ability to enter new fields by using mathematics and physics knowledge;
- team-work and time management;
- communication skills also with non-experts and using ICT;
- ethical commitment.

### **Identified educational needs of other stakeholders**

The SP believes that the educational needs of the labour market are by far the most important for the definition of its educational objectives. Consequently, no other stakeholders outside of those of the labour market are systematically consulted.

### **Quality Requirement A2 - Educational objectives**

*The study programme should define educational objectives in terms of professional profiles of the graduates and/or functions/roles/activities students are to be prepared for and associated key competences to be developed and obtained by the students during the learning process, consistent*

with the mission of the institution the study programme belongs to and the identified educational needs.

## **Educational objectives**

### Professional profile

Physicist.

### Functions/Roles/Activities students are to be prepared for

Research assistant in universities and research centres.

Laboratory technician in universities, research centres, industries.

Technical positions in microelectronics, telecommunication, opto-electronics, materials industries and societies.

Technical positions in informatics and software societies.

Technical positions in banks and insurance companies.

### Key competences to be developed and obtained by the students during the learning process

#### Subject specific

- Mathematical skills: ability to understand and master the use of the mathematical and numerical methods most commonly used in physics.
- Deep knowledge and understanding: ability to analyse physical phenomena (both natural and technological) in terms of fundamental physics principles and knowledge and by means of appropriate mathematical methods.
- Physics culture: ability to provide explanations of a wide range of natural processes and objects (both natural and technological) ranging in scale from the universe as a whole (including its evolution from its origins to the present) to subatomic particles and processes. This ability to be grounded in a deep knowledge and understanding of a wide range of physics topics and theories.
- Problem solving: ability to solve a wide range of problems by identifying their fundamental aspects and using both theoretical and experimental methods as derived from physics curriculum.
- Estimation skills: ability to make order-of-magnitude estimates and find approximate solutions with explicit statements of assumptions and the use of special and limiting cases.
- Computational skills: ability to use appropriate software such as programming languages and packages in physics and mathematical investigations.
- Experimental skills: Ability to perform experiments independently, as well as to describe, analyze and critically evaluate experimental data.
- Learning ability: ability, through independent study, to enter new fields by using mathematics and physics knowledge.

#### Generic

- Analysis and synthesis: capacity for analysis and synthesis using logical arguments and proven facts.
- Flexible mind: acquisition of a flexible mind, open to apply basic physical knowledge and competences in a wide range of job opportunities and in everyday life.
- Team-work: capability to perform guided teamwork in a lab setting and related special skills demonstrating capacity for handling the rigor of the discipline and for time management (including meeting deadlines).
- Communication skills: ability to communicate effectively and to present complex information in a concise manner orally and in writing and using ICT and appropriate technical language.
- Popularization skills: ability to communicate with non-experts, including some teaching skills.
- Ethical commitment: ethical commitment from the point of view of both professional integrity and awareness of possible physics social impact.

Main areas in which graduates can find employment and level of responsibility they are qualified to take

Positions in companies/small enterprises and institutions (research, quality assurance, commerce) from technological and informatics sector, bio-medical and pharmaceutical sector, environmental sector. Positions in financial institutions. Teaching positions.

Second cycle programmes in which the first cycle graduates can prosecute their studies

Master programmes in Physics (theoretical, applied physics), interdisciplinary programs related to Physics (Biophysics, Medical Physics, Geophysics), Master programmes in Engineering / Technological Physics or Informatics.

### **Quality Requirement A3 - Learning outcomes**

*The study programme should define learning outcomes, in terms of what students are expected to know, understand and/or be able to demonstrate after completion of the educational process, consistent with the national qualification framework, if any, and the established educational objectives.*

#### **Learning outcomes**

The learning outcomes expected in the students at the end of the educational process have been established as follows.

- Ability to demonstrate knowledge and understanding of mathematics relevant for physics at a basic level, i.e. differential and integral calculus, algebra, analytic functions of real and complex variables, vectors and matrices, vector calculus, ordinary and partial differential equations, statistics, Fourier methods and – furthermore – capability of using such tools in physics applications.
- Ability to demonstrate knowledge and understanding of physics fundamentals in: classical mechanics, vibrations and waves, optics and spectroscopy, thermodynamics, electromagnetism, quantum physics. The level of this knowledge of core physics is a basic one, i.e. the level needed for working with established areas of applications but not as high as is needed for research at the frontiers of knowledge.
- Ability to demonstrate experimental skills in physics (i.e. knowledge of experimental methods and how to perform physics experiments) under supervision, in order to test hypotheses and to investigate phenomena and their physical laws (i.e. being able to ask for the right questions; familiar with most common instrumentations; designing, assembling, conducting experiments; collecting and analyzing data, including careful error analysis and critical evaluation of experimental results).
- Ability to demonstrate knowledge and understanding at a basic level of elements of theoretical physics (analytical mechanics, classical electromagnetism, relativity, etc.; quantum theory; statistical mechanics) to appreciate the role of models and theories in the development of physics and to shape a flexible mind.
- Ability to demonstrate knowledge and understanding at a basic level of modern physics (atomic and molecular, nuclear and sub-nuclear, solid state, astrophysics) with some exposure to research frontiers.
- Ability to apply knowledge and understanding at an operational level of elements of applied physics and related subjects (chemistry, electronics et related) to foster awareness of interrelations among hard sciences.
- Basic knowledge and understanding of special fields chosen by the student: theoretical physics, photonics, polymers, condensed matter physics, biophysics, medical physics, informatics in order to prepare for future specialization and/or interdisciplinary approaches.
- Ability to perform computer calculations related to physics problems by using appropriate software and at least one programming language, learning how to analyse and display results.

- Acquisition of good working habits concerning both working alone (e.g. diploma thesis) and in teams (e.g. lab reports, including team leading), achieving results within a specified timeframe, with an emphasis on awareness about professional integrity and on how to avoid plagiarism.
- Demonstrated proficiency in using English language, including subject area terminology, for literature search.

### **Comparison with learning outcomes of other SPs of the same typology**

The exits of the comparison with the learning outcomes of the Bachelor in Physics of the European Network of Physics Institutions (ENPI) are registered in the report “Characteristics of European Bachelors in Physics”, edited by ENPI and updated every three years.

The last edition of the report is of 2012 and is available at <http://www.ENPI.eu/bachelorinphysics/2012>.

*Add a comment. In particular, point out the peculiarities of SP with respect to the learning outcomes of the other SPs subject of the comparison, if any.*

## **Standard B - Educational process**

*The study programme should assure students educational activities able to achieve the established learning outcomes through contents, methods, workload and times adequately designed and planned, promote a student-centred teaching and learning approach, assure a correct assessment of students’ learning through suitable assessment methods and criteria. The study programme should also define appropriate rules covering student admission, recognition, progression and attestation and keep under control the development of the educational process.*

### **Quality Requirement B1 - Design and planning of the educational process**

*The study programme should design a curriculum and characteristics of the course units and of the graduation exam consistent with the established learning outcomes. The curriculum should embed a student-centred learning and teaching approach.*

*The study programme should also define assessment methods and criteria able to ensure a correct assessment of the students’ learning.*

*Furthermore, the study programme should plan the development of the educational process in order to enable students to achieve the learning outcomes in the expected time, according to a gradual process and through coherent and coordinated educational activities.*

### **Curriculum**

The curriculum of the Bachelor in Physics for the academic year 2013-14 is shown in attachment (Table “Curriculum - Academic Year 2013-14”).

For each course unit of the curriculum the following information are shown:

- year and semester of delivery;
- ECTS credits;
- lecturer(s).

The curriculum is proposed by the Council of the Bachelor in Physics and approved by the Council of the Physics Department.

### **Characteristics of the course units**

The characteristics of the course units are in attachment (Table “Curriculum - Academic Year 2013-14. Characteristics of the Course Units”).

For each course unit the following information are shown:

- name;
- number of ECTS credits;
- course year / semester;
- lecturer(s);



- learning outcomes specific of the course unit and consistent with the established learning outcomes of the SP;
- contents
- schedule;
- instructional forms of education, also in terms of hours/credits for each form;
- teaching techniques, also in terms of number of hours/credits for each technique;
- assessment methods;
- assessment criteria;
- assessment metrics;
- preparatory course units;
- didactic material.

The definition of the characteristics of the course units is coordinated by the Didactic Commission of the Bachelor, particularly in order to avoid gaps or superimpositions in the definition of the specific learning outcomes and contents and to assure the suitability of the assessment methods to a correct assessment of the students' learning.

### **Characteristics of the graduation exam**

The characteristics of the graduation exam are shown in attachment (Table "Characteristics of the Graduation Exam").

The following information are specified:

- workload, in terms of ECTS credits;
- requirements to be fulfilled by the final work;
- criteria for the attribution of the graduation grade.

### **Suitability of the curriculum to the achievement of the learning outcomes**

The suitability of the curriculum to the achievement of the expected learning outcomes is shown in attachment (Table "Suitability of the curriculum to the achievement of the expected learning outcomes- Academic Year 2013-14"), where for each learning outcome the course units which contribute to its accomplishment are indicated.

### **Calendar and timetable of course units and exams**

The calendar and timetable of the course units for the academic year 2013-14 are available at <http://www.physics.uniequasp.it/bachelorinphysics/courseunits/calendar2013-14>.

The calendar of the exams and the compositions of the exam commissions for the academic year 2013-14 are available at <http://www.physics.uniequasp.it/bachelorinphysics/exams/calendar2013-14>.

The calendar of the graduation exams and the composition of the exam commissions for the academic year 2013-14 are available at <http://www.physics.uniequasp.it/bachelorinphysics/graduationexams/calendar2013-14>.

### **Attachments**

- Table [Curriculum - Academic Year 2013-14](#)
- Table [Curriculum - Academic Year 2013-14. Characteristics of the Course Units](#)
- Table [Characteristics of the Graduation Exam](#)
- Table [Suitability of the curriculum to the achievement of the expected learning outcomes- Academic Year 2013-14](#)

### **Quality Requirement B2 - Admission, recognition, progression and attestation**

*The study programme should establish rules covering all phases of the student 'life cycle', and in*

*particular student admission, recognition, progression and attestation.*

### **Admission**

All the students who have overcome the school-leaving examination can be admitted to the Bachelor in Physics independently from the school of provenance.

The requirements, the assessment tests and the criteria for the admission to the SPs are established at national level by the Ministry of Education, University and Research (MIUR).

They are available at the Ministry web site (<http://www.miur.it/universityadmissionrequirements/2013-14>) and are also shown at

<http://www.schoolofMPNscience.uniequasp.it/bacheloradmissionrequirements>.

The requirements for the admission to the Bachelor in Physics regard: general culture, verbal comprehension, logic, mathematics, physics.

The assessment of the possession of the admission requirements is carried out through multiple choice tests, established by MIUR.

A minimum level of the possession of the admission requirements is not established. Students who participate at the admission tests, which are carried out on the date established by the Ministry in all the national Universities which offer SPs in Physics, are included in a national ranking on the base of the grade obtained in the admission test and can choose the University where enrolling until the achievement of the available places.

### **Recognition**

The SP has not established rules for the recognition of higher education qualifications and periods of study and prior learning. The Council of the Bachelor assesses higher education qualifications and periods of study and prior learning, including non-formal and informal learning, case by case. The assessment consists in the comparison of the acquired contents and of the achieved learning outcomes with the contents and learning outcomes of the SP. The Council decides whether and how many credits can be recognized for the applicants on the basis of the results of the comparison.

### **Progression**

Students' progression in their studies is regulated by the following criteria.

#### Frequency of the didactic activities

Frequency of the course units is compulsory.

To be admitted at the exam of each course unit students must have attended at least the 80% of the hours of didactic activities carried out in the course unit.

Working students are exempted only from the frequency of lectures.

#### Admission at the successive course year

To be admitted at the 2<sup>nd</sup> course year students must have accumulated at least 30 ECTS credits.

To be admitted at the 3<sup>rd</sup> course year students must have accumulated at least 90 ECTS credits.

#### Training periods outside the University

For carrying out training periods outside the University, students must have accumulated at least 150 ECTS credits.

#### Mobility

For carrying out periods of mobility, students must have accumulated at least 120 ECTS credits.

#### Admission to the graduation exam

To be admitted to the graduation exam students must have accumulated all the ECTS credits established in the curriculum, except the credits attributed to the graduation exam.

#### Part time students



Students who in an academic year acquire a number of credit less than 45 are considered 'part time student'.

The rules for progression in their studies of part time students are reported at <http://www.physics.uniequasp.it/studentguide2013-14/parttimestudents>.

Students who cannot attend the didactic activities for a long period for causes independent from their will

The Didactic Commission of the Bachelor regulates admission to the exams of students who cannot attend the didactic activities for a long period for causes independent from their will time by time.

### **Attestation**

After the completion of the studies, the SP provides the graduates with the 'Diploma Supplement', which explains the qualification gained, including the achieved learning outcomes and the context, level, content and status of the pursued and successfully completed studies.

### **Quality Requirement B3 - Realization of the educational process**

*The study programme should realise the educational process coherently with the designed and planned development and keep under control its development, in order to resolve any urgent and immediate problem and to check the adequacy of the assessment tests and of the final work/thesis to the learning outcomes and the correctness of the evaluation of the students' learning.*

#### **Control of the development of the educational process**

The Bachelor takes under control the correspondence of the development of the educational process with the designed and planned development through:

- the control of the lecture registers, which are on-line and have to be filled in real time by the lecturers, by the President of the Council of the Bachelor;
- the survey of the students' opinions on the course units.

At the end of each semester the President refers to the Council the results of the control of the lecture registers. The President's report is attached to the minutes of the Council meeting.

In the two semester of the last academic year (2012-13) there has been full correspondence of the development of the educational process with the designed and planned development.

The results of the monitoring relative to all the course units of the curriculum for the last academic year (2012-13) are shown at

<http://www.physics.uniequasp.it/bachelorinphysics/student'sopiniononcourseunits/results2010-13>, while the results relative to the single course unit are made available only to the persons in charge of the Bachelor and to the lecturer.

The Bachelor takes into account the survey of the students' opinions on the course units in occasion of the review process, in order to identify all the opportunities of improvement and adopt suitable actions.

#### **Control of the assessment tests and of the final work/thesis**

At the moment, the Bachelor does not take under control the adequacy of the assessment tests to the learning outcomes and the correctness of the evaluation of the students' learning.

This question will be examined in occasion of the next review process.

### **Standard C - Resources**

*The study programme should have at disposal teaching staff, facilities, student support services, partnerships and financial resources adequate for the achievement of the learning outcomes and able to make easier the students' progression in their studies.*

#### **Quality Requirement C1 - Teaching staff**

*The study programme should have at disposal teaching staff, including teaching support staff, quantitatively and qualitatively adequate for the achievement of the established learning outcomes by students. The teaching staff should be assigned according to pre-definite criteria of choice or selection and the programme should offer the teaching staff the opportunity to improve their teaching skills and the use of new technologies.*

### **Teaching staff**

The SP lecturers are listed in attachment (Table “Teaching Staff – Academic Year 2013-14”). The information shown for each lecturer are:

- academic or professional qualification;
- list of the course units he/she is in charge of, subdivided into course units of the Bachelor in Physics and course units of other SPs;
- for each course unit, if he/she is the holder or the title on the basis of which it is covered (e.g.: additional duty, contract, etc.).

It is also available the hyperlink at the CV of each lecturer, with the description of his/her scientific and/or professional interests, activities and results.

### Criteria of selection of the lecturers

The assignment of the didactic tasks to the academic staff of the School of Mathematics, Physics and Natural Sciences, which the Physics Department belongs to, is deliberated by the Council of Physic Department on the basis of their competence. The assignment of the didactic tasks to external lecturers is awarded as a result of the public tender for titles. The model notice is available at <http://www.schoolofMPNscience.uniequasp.it/publicnoticeforexternallecturers>.

### Opportunities offered to the teaching staff for improving their teaching skills and reaching acceptable standards

Every 3 years the School of Mathematics, Physics and Natural Sciences organizes a course of 24+2 hours for the new lecturers of the SPs of the School, finalised to improve their teaching skills. In the last 2 hours of the course participants must give two lectures in presence of the course teachers on topics agreed 24 hours before the lectures. If the evaluation by the course teachers is not positive, the course participants must give two other lectures after one month from the first, always in presence of the course teachers. In the case of evaluation still not positive, the procedure is repeated every 6 months until a positive assessment by the course teacher.

### **Teaching support staff**

The SP teaching support staff is listed in attachment (Table “Teaching Support Staff - Academic Year 2013-14”).

The information provided for each course unit which utilizes support teachers are:

- support teacher(s);
- his/her qualification;
- total number of hours of didactic workload;
- tasks.

### Criteria of selection of the support teachers

The assignment of support teachers is deliberated by the Council of the Physic Department on proposal by the lecturers of the course units, after evaluation of the CV of the proposed support teachers.

### **Attachments**

- Table [Teaching Staff - Academic Year 2013-14](#)
- Table [Teaching Support Staff - Academic Year 2013-14](#)

## **Quality Requirement C2 - Facilities and support staff**

*The study programme should have at disposal facilities (lecture and study rooms, laboratories, libraries), with the associated equipment, and technical-administrative staff quantitatively and qualitatively adequate for the development of the established educational activities as designed and planned and able to allow the application of the established educational methods.*

### **Lecture rooms**

The classrooms of the Physics Department are listed in attachment (Table “Classrooms”). For each classroom at least the following information are shown:

- number of seats;
- supply of audiovisual equipment;
- availability of web connection;
- surveillance and assistance staff available.

The Bachelor in Physics utilizes the following classrooms: PD1, PD4, PD7, PD12.

### **Study rooms**

The rooms for individual study available at the Physics Department and utilized by the students of the Bachelor in Physics are two, ISR1 and ISR2.

- ISR 1
  - number of seats: 40
  - free;
  - opening time: 8.00-20.00 from Monday to Friday;
  - access: free;
  - no surveillance staff available.
- ISR 2
  - number of seats: 20
  - free;
  - opening time: 8.00-20.00 from Monday to Friday;
  - access: free;
  - no surveillance staff available.

### **Laboratories**

The didactic laboratories of the Physics Department are listed in attachment (Table “Laboratories”).

For each didactic laboratory at least the following information are shown:

- equipment or personal computers and software of interest for the didactic activities of the SP available;
- number of work places and number of students for work place;
- technical staff available.

The Bachelor in Physics utilizes the following laboratories:

- Informatics;
- Metrology;
- Experimental Physics.

### **Libraries**

The students of the Bachelor in Physics utilize the library of the Physics Department. The information on the library’s:

- availability of updated bibliographical material of interest for the didactic activities of the SP;
  - availability of web connections;
  - services offered (consultation of books and journals, book rent, bibliographical researches, access to data bases);
  - opening time and access rules;
  - librarian staff available;
- are available in attachment (Table “Libraries”).

### **Other resources and special initiatives**

The School of Physics makes available to students of its SPs the following resources:

- a canteen with a hundred seats;
- a residence with 25 beds;
- installations for the following sports: football, tennis, volleyball, basketball.

### **Attachments**

- Table [Classrooms](#)
- Table [Laboratories](#)
- Table [Libraries](#)

### **Quality Requirement C3 - Student support services**

*The study programme should have at disposal student support (orienteeing, tutoring and assistance) services relevant to the educational process and able to make easier students' learning and progression in their studies.*

#### **Student administrative office**

The student administrative office is organised and managed by the Student administrative office of the University-Sector School of MPN Sciences of the Central Administration of the University. Its main responsibilities are the students' enrolment and the management of the students' career.

Information on the:

- office organisation and management;
- available staff;
- activities in charge of the office;
- activities and results of the last academic year;

are available at <http://www.uniequasp.it/studentadministrativeoffice/schoolofMPNsciences> (file “Student administrative office-Sector School of MPN Sciences. Organization, Tasks, Result Academic Year 2012-13”).

#### **Orienteering service for incoming students**

The orienteeing service for incoming students is organised and managed by the School of MPN Sciences. Its main responsibilities are to favour a correct knowledge of the educational objectives and of the characteristics of the SPs of the School and to orient students in order to favour an aware choice of the SP.

Information on the:

- service organisation and management;
- available staff;
- activities in charge of the office;
- activities and results of the last academic year;

are available at

<http://www.schoolofMPNscience.uniequasp.it/orienteeringinserviceforincomingstudents> (file “Orienteering service for incoming students. Organization, Tasks, Result Academic Year 2012-13”).

### **Tutoring service**

The tutoring service is organised and managed by the Physics Department. Its main responsibilities are to favour an effective insertion in the educational process of the SP and an effective studies progression of the students.

Information on the:

- service organisation and management;
- available staff;
- activities in charge of the office;
- activities and results of the last academic year;

are available at <http://www.physics.uniequasp.it/studentoffice/tutoringservice> (file “Tutoring service. Organization, Tasks, Result Academic Year 2012-13”).

### **Service for carrying out training periods outside the University**

The service for carrying out training periods outside the University is organised and managed by the School of MPN Sciences. Its main responsibilities are the organisation and the management of training periods outside the University.

Information on the:

- service organisation and management;
- available staff;
- activities in charge of the office;
- activities and results of the last academic year;

are available at <http://www.schoolofMPNscience.uniequasp.it/trainingperiodsservice> (file “Service for carrying out training periods outside the University. Organization, Tasks, Result Academic Year 2012-13”).

### **Mobility service**

The service for the students’ mobility is organised and managed by the School of MPN Sciences. Its main responsibilities are the organisation and the management of the mobility of students in exit and in entrance.

Information on the:

- service organisation and management;
- available staff;
- activities in charge of the office;
- activities and results of the last academic year;

are available at <http://www.schoolofMPNscience.uniequasp.it/mobilityservice> (file “Mobility service. Organization, Tasks, Result Academic Year 2012-13”).

### **Job placement service**

The job placement service is organised and managed by the School of MPN Sciences. Its main responsibility is to favour the placement of the graduates in the labour market.

Information on the:

- service organisation and management;
- available staff;
- activities in charge of the office;
- activities and results of the last academic year;

are available at <http://www.schoolofMPNscience.uniequasp.it/jobplacementservice> (file “Job placement service. Organization, Tasks, Result Academic Year 2012-13”).

## **Quality Requirement C4 - Partnerships**

*The study programme should have partnerships with national and/or international businesses, research institutions and other Higher Education Institutions quantitatively and qualitatively adequate for carrying out students' external education and mobility.*

#### **Partnerships for carrying out training periods outside the University**

The list of the active partnerships for carrying out training periods outside the University and, for each partnership, the number of students of the Bachelor in Physics who have carried out training periods in the last three academic (solar) years are shown in attachment (Table "Partnerships for carrying out training periods outside the University").

*Add a comment. In particular, comment the evolution of the number of students who carry out training periods outside the University in the academic years considered.*

#### **Partnerships for carrying out mobility periods**

The list of the active partnerships for carrying out mobility periods and, for each partnership, the number of students of the Bachelor in Physics, in exit and in entrance, who have carried out periods of mobility in the last three academic (solar) years are in attachment (Table "Partnerships for carrying out international mobility periods").

*Add a comment. In particular, comment the evolution of the number of students who carry out mobility periods University in the academic years considered.*

#### **Attachments**

- Table [Partnerships for carrying out training periods outside the University](#)
- Table [Partnerships for carrying out mobility periods](#)

#### **Quality Requirement C5 - Financial resources**

*The study programme should have at disposal financial resources adequate for the development of the educational process according to the designed and planned activities.*

#### **Needs of financial resources**

The needs of financial resources are established for all the SPs of the Department (1 Bachelor and 3 Masters).

The needs for the academic year 2013-14 are shown in the table "Needs of financial resources for the didactic activities – Academic Year 2013-14" available in attachment.

A more detailed description of the needs of financial resources for all the SPs of the Department is reported in the minutes of the meeting of the Council of the Physics Department held on 25 October 2013 (available on-line only to authorized people).

#### **Availability of financial resources**

The availability of financial resources for the needs of all the SPs of the Department (1 Bachelor and 3 Masters) for the academic year 2013-14 is shown in the table "Availability of financial resources for the didactic activities - Academic Year 2013-14" available in attachment.

A more detailed description of the availability of financial resources for the needs of all the SPs of the Department is reported in the minutes of the meeting of the Council of the Physics Department held on 25 October 2013 (available on-line only to authorized people).

#### **Attachments**

- Table [Needs of financial resources for the didactic activities - Academic Year 2013-14](#)
- Table [Availability of financial resources for the didactic activities - Academic Year 2013-14](#)

### **Standard D - Monitoring and Results**

*The study programme should monitor the results of the educational process, at least with respect to incoming students, students' learning, students' progression in their studies and graduates'*



placement, the students' opinion on the educational process and the employed graduates' and employers' opinion on the graduates' education, in order to check the adequacy and effectiveness of the educational service provided.

### **Quality Requirement D1 - Incoming students**

*The study programme should monitor the incoming students in order to check its attractiveness.*

**Assessment of the possession of the admission requirements** (only first cycle and integrated second cycle SPs)

The monitoring is carried out by the Quality Committee of the School of Mathematics, Physics and Natural Sciences.

The results of the monitoring of the assessment of the possession of the admission requirements by incoming students enrolled in the first course year of the last three cohorts (from A.Y. 2010-11 to A.Y.2012-13) are in attachment (Table "Results of the assessment of the possession of the admission requirements").

The following data are shown:

- N. of students with an admission grade between ... and ...;
- ...
- N. of students with an admission grade > ... .

*Add a comment. In particular, comment the evolution of the results in the academic years considered and compare the results of the SP with those obtained by other SPs of the structure the SP belongs to and/or the results obtained by other SPs of the same typology of other Universities, if any.*

### **Enrolments in the first course year**

The monitoring is carried out by the Quality Committee of the School of Mathematics, Physics and Natural Sciences.

The results of the monitoring of the enrolments in the first course year for the last three cohorts (from A.Y. 2010-11 to A.Y.2012-13) are in attachment (Table "Students enrolled in the first course year").

The following data are shown:

- number of the entrance students;
- geographical provenance;
- secondary school of provenance;
- grade of the school-leaving examination.

*Add a comment. In particular, comment the evolution of the results in the academic years considered and compare the results of the SP with those obtained by other SPs of the structure the SP belongs to and/or the results obtained by other SPs of the same typology of other Universities, if any.*

### **Attachments**

- Table [Results of the assessment of the possession of the admission requirements](#)
- Table [Students enrolled in the first course year](#)

### **Quality Requirement D2 - Students' learning**

*The study programme should monitor the students' learning in order to check the effectiveness of the course units.*

### **Students' learning**

The monitoring is carried out by the Quality Committee of the School of Mathematics, Physics and Natural Sciences.

The results of the monitoring of the students' learning in the last three academic years (from A.Y. 2010-11 to A.Y.2012-13) are shown in attachment (Table "Results of the tests for the assessment of the students' learning").

For each course unit the following data are shown:

- number of students who have to take the examination in the academic year under

consideration;

- number of students who have overcome the examination in the academic year under consideration;
- average value of the grades attributed to all the students who have overcome the examination;
- grade variation.

*Add a comment. In particular, comment the evolution of the results in the academic years considered and compare the results of the SP with those obtained by other SPs of the structure the SP belongs to and/or the results obtained by other SPs of the same typology of other Universities, if any.*

#### **Attachment**

- Table [Results of the tests for the assessment of the students' learning](#)

### **Quality Requirement D3 - Students' progression in their studies**

*The study programme should monitor the students' progression in their studies (in particular: dropouts, number of credits acquired at the end of each course year, time to graduation) in order to check the effectiveness of the educational process.*

#### **Enrolments in the different course years**

The monitoring is carried out by the Quality Committee of the School of Mathematics, Physics and Natural Sciences.

The results of the monitoring of the enrolments in the different course years in the last three academic years (from A.Y. 2010-11 to A.Y.2012-13) are shown in attachment (Table "Enrolments in the different course years").

The results regard the number of students who pass from one course year to the successive one.

*Add a comment. In particular, comment the evolution of the results in the academic years considered and compare the results of the SP with those obtained by other SPs of the structure the SP belongs to and/or the results obtained by other SPs of the same typology of other Universities, if any.*

#### **Dropouts**

The monitoring is carried out by the Quality Committee of the School of Mathematics, Physics and Natural Sciences.

The results of the monitoring of the dropouts in the last three academic years (from A.Y. 2010-11 to A.Y.2012-13) are in attachment (Table "Dropouts").

The results regard the number of dropouts.

*Add a comment. In particular, comment the evolution of the results in the academic years considered and compare the results of the SP with those obtained by other SPs of the structure the SP belongs to and/or the results obtained by other SPs of the same typology of other Universities, if any.*

#### **Credits acquired by the students**

The monitoring is carried out by the Quality Committee of the School of Mathematics, Physics and Natural Sciences.

The results of the monitoring of the credits acquired by the students who pass from one course year to the successive one in the last three academic years (from A.Y. 2010-11 to A.Y.2012-13) are in attachment (Table "Credits acquired by the students passing from one course year to the successive one").

The results regard the median and the mean value, with the associated variance, of the number of ECTS credits with which students pass from one course year to the successive one.

*Add a comment. In particular, comment the evolution of the results in the academic years considered and compare the results of the SP with those obtained by other SPs of the structure the SP belongs to and/or the results obtained by other SPs of the same typology of other Universities, if any.*

#### **Graduation time**

The monitoring is carried out by the Quality Committee of the School of Mathematics, Physics

and Natural Sciences.

The results of the monitoring of the graduation time in the last three academic years (from A.Y. 2010-11 to A.Y.2012-13) are in attachment (Table “Graduates”).

The results regard the number of graduates within the official length of the programme.

*Add a comment. In particular, comment the evolution of the results in the academic years considered and compare the results of the SP with those obtained by other SPs of the structure the SP belongs to and/or the results obtained by other SPs of the same typology of other Universities, if any.*

### **Attachments**

- Table [Enrolments in the different course years](#)
- Table [Dropouts](#)
- Table [Credits acquired by the students passing from one course year to the successive one](#)
- Table [Graduates](#)

### **Quality Requirement D4 - Students’ opinion on the educational process**

*The study programme should monitor the students’ opinion on the educational process in order to check the perceived adequacy and effectiveness.*

#### **Students’ opinion on the course units**

The monitoring is carried out by the Quality Committee of the School of Mathematics, Physics and Natural Sciences.

The monitoring of the students’ opinion on the course units is carried out on-line. The monitoring starts at the end of the lesson period and finishes at the end of the first exam session after the end of the lessons.

The monitoring instrument is the questionnaire available in attachment (file “Questionnaire for the monitoring of the students’ opinion on the course units”).

The results of the monitoring relative to all the course units of the curriculum for the last three cohorts (from A.Y. 2010-11 to A.Y. 2012-13) are shown at

<http://www.physics.uniequasp.it/bachelorinphysics/student’sopiniononcourseunits/results2010-13> (file “Results of the elaboration of the students’ opinion on the course units - from A.Y. 2010-11 to A.Y. 2012-13”). The results relative to the single course unit are made available only to the persons in charge of the Bachelor and to the lecturer.

*Present the results relative to each question considered in the questionnaire. It is preferable to represent the results using histograms or cake-diagrams than tables.*

*Add a comment. In particular, comment the evolution of the results in the academic years considered and compare the results of the SP with those obtained by other SPs of the structure the SP belongs to and/or the results obtained by other SPs of the same typology of other Universities, if any.*

#### **Students’ opinion on the training periods outside the University**

The monitoring is carried out by the Service for carrying out training periods outside the University.

The monitoring of the students’ opinion on the training periods outside the University is carried out on-line. Students who carry out training periods outside the University are asked to fill the questionnaire in attachment (file “Questionnaire for the monitoring of the students’ opinion on the training periods outside the University”), within a month after the completion of the training period.

The results of the monitoring relative to training periods carried out in the last three academic years (from A.Y. 2010-11 to A.Y. 2012-13) are shown at

<http://www.physics.uniequasp.it/bachelorinphysics/student’sopinionontrainingperiodsoutsidetheuniversity/results2010-13> (file “Results of the elaboration of the students’ opinion on the training periods outside the University - from A.Y. 2010-11 to A.Y. 2012-13”).

*Present the results relative to each question considered in the questionnaire. It is preferable to represent the results using histograms or cake-diagrams than tables.*

*Add a comment. In particular, comment the evolution of the results in the academic years considered and compare the results of*

*the SP with those obtained by other SPs of the structure the SP belongs to and/or the results obtained by other SPs of the same typology of other Universities, if any.*

### **Students' opinion on the periods of mobility**

The monitoring is carried out by the Mobility Service.

The monitoring of the students' opinion on the periods of mobility is carried out on-line. Students who carry out periods of mobility are asked to fill the questionnaire available in attachment (file "Questionnaire for the monitoring of the students' opinion on the periods of mobility"), within a month after the completion of the mobility.

The results of the monitoring relative to periods of mobility carried out in the last three academic years (from A.Y. 2010-11 to A.Y. 2012-13) are shown at

[http://www.physics.uniequasp.it/bachelorinphysics/student' sopiniononmobilityperiods/results2010-13](http://www.physics.uniequasp.it/bachelorinphysics/student%20opiniononmobilityperiods/results2010-13) (file "Results of the elaboration of the students' opinion on the periods of mobility - from A.Y. 2010-11 to A.Y. 2012-13").

*Present the results relative to each question considered in the questionnaire. It is preferable to represent the results using histograms or cake-diagrams than tables.*

*Add a comment. In particular, comment the evolution of the results in the academic years considered and compare the results of the SP with those obtained by other SPs of the structure the SP belongs to and/or the results obtained by other SPs of the same typology of other Universities, if any.*

### **Opinion of the final year students on educational process and support services**

The monitoring is carried out by the Quality Committee of the School of Mathematics, Physics and Natural Sciences.

The monitoring of the opinion of the final year students on the educational process and on the student support services is carried out on-line. Final year students are asked to fill the questionnaire available in attachment (file "Questionnaire for the monitoring of the final year students' opinion on the educational process and on the student support services"), in occasion of their enrolment at the graduation exam.

The results of the monitoring relative to the last three academic years (from A.Y. 2010-11 to A.Y. 2012-13) are shown at

[http://www.physics.uniequasp.it/bachelorinphysics/finalyearstudents' opinion/results2010-13](http://www.physics.uniequasp.it/bachelorinphysics/finalyearstudents%20opinion/results2010-13) (file "Results of the elaboration of the final year students' opinion on the educational process and on the student support services - from A.Y. 2010-11 to A.Y. 2012-13").

*Present the results relative to each question considered in the questionnaire. It is preferable to represent the results using histograms or cake-diagrams than tables.*

*Add a comment. In particular, comment the evolution of the results in the academic years considered and compare the results of the SP with those obtained by other SPs of the structure the SP belongs to and/or the results obtained by other SPs of the same typology of other Universities, if any.*

### **Attachments**

- File [Questionnaire for the monitoring of the students' opinion on the course units](#)
- File [Questionnaire for the monitoring of the students' opinion on the training periods outside the University](#)
- File [Questionnaire for the monitoring of the students' opinion on the periods of mobility](#)
- File [Questionnaire for the monitoring of the final year students' opinion on the educational process and on the student support services](#)

### **Quality Requirement D5 - Graduates' placement**

*The study programme should monitor the graduates' placement in order to check the demand of the granted qualification and the correspondence of the educational objectives and learning outcomes of the study programme to the educational needs of the labour market.*

### **Graduates' job placement**

The monitoring is carried out by the Quality Committee of the School of Mathematics, Physics and Natural Sciences.

The monitoring of the graduates' job placement is carried out on-line every three years for all the students graduated in the academic years preceding the year of the survey (2008-09, 2009-10, 2010-11 for the survey carried out in 2012). Graduates placed on the labour market are asked to fill the questionnaire in attachment (file "Questionnaire for the monitoring of the graduates' job placement and of the employed graduates' opinions on the education received").

The results of the monitoring relative to the last survey carried out in 2012 are shown at <http://www.physics.uniequasp.it/bachelorinphysics/graduates/jobplacement/results2012> (file "Job placement of the graduates in the AA.YY. 2008-09, 2009-10, 2010-11").

*Present the results relative to each question considered in the questionnaire. It is preferable to represent the results using histograms or cake-diagrams than tables.*

*Add a comment. In particular, comment the evolution of the results in the academic years considered and compare the results of the SP with those obtained by other SPs of the structure the SP belongs to and/or the results obtained by other SPs of the same typology of other Universities, if any.*

### **Prosecution of the studies in the second cycle programmes (only for first cycle graduates)**

The monitoring of is carried out every year by the Student Administrative Office of the University.

The results for the last three academic years (from A.Y. 2010-11 to A.Y. 2012-13) are shown at

<http://www.uniequasp.it/studentadministrativeoffice/prosecutionofstudiesinsecondcycleprogrammes/bachelorinphysics/results2010-13> (file "Prosecution of the studies in the second cycle programmes - from A.Y. 2010-11 to A.Y. 2012-13").

*It is preferable to represent the results using histograms or cake-diagrams than tables.*

*Add a comment. In particular, comment the evolution of the results in the academic years considered.*

### **Attachment**

- File [Questionnaire for the monitoring of the graduates' job placement and of the employed graduates' opinions on the education received](#)

### **Quality Requirement D6 - Employed graduates' and employers' opinion on the graduates' education**

*The study programme should monitor the employed graduates' and employers' opinion on the graduates' education in order to check the correspondence of the educational objectives and learning outcomes of the study programme to the educational needs of the labour market.*

#### **Employed graduates' opinion on the education received**

The monitoring is carried out by the Quality Committee of the School of Mathematics, Physics and Natural Sciences.

The monitoring of the employed graduates' opinions on the education received is carried out on-line every three years for all the students graduated in the academic years preceding the year of the survey (2008-09, 2009-10, 2010-11 for the survey carried out in 2012).

Graduates placed on the labour market are asked to fill the questionnaire available in attachment (file "Questionnaire for the monitoring of the graduates' job placement and of the employed graduates' opinions on the education received").

The results of the monitoring relative to the last survey carried out in 2012 are shown at <http://www.physics.uniequasp.it/bachelorinphysics/graduates/jobplacement/results2012> (file "Results of the elaboration of the opinions of the employed graduates' opinions on the education received - Graduates in the AA.YY 2008-09, 2009-10, 2010-11").

*Present the results relative to each question considered in the questionnaire. When possible, it is preferable to represent the results using histograms or cake-diagrams than tables.*



### **Employers' opinion on the graduates' education**

The Bachelor in Physics does not monitor yet the employers' opinion on the graduates' education.

#### **Attachment**

- File [Questionnaire for the monitoring of the graduates' job placement and of the employed graduates' opinions on the education received](#)

## **Standard E - Management system**

*The institution the study programme belongs to should have a public quality assurance policy and an effective organization for the quality assurance of study programmes. The policy should be put into practice by the study programme through the definition and adoption of an appropriate and effective management system, able to assure the quality of the study programme and the continual improvement of the effectiveness of the processes for the study programme management and of the associated results.*

### **Quality Requirement E1 - Policy and organization for quality assurance of study programmes**

*The institution the study programmes belongs to should have a public policy and an effective organization for the quality assurance of study programmes, and effective decision-making processes.*

#### **Policy for quality assurance**

The vision of the quality and the policy for the QA of SPs of the Equasp University are set out in the document "Vision and Policy of the Equasp University for the quality assurance of the study programmes" available at

<http://www.uniequasp.it/documentsoftheacademicsenate/visionandpolicyforQAofSPs>.

In particular, the policy for the QA of SPs establishes that:

- SPs should fulfil the quality requirements established at national level by the competent authorities and the ones eventually established by the same institution which the study programmes belongs to;
- SPs should take the student as the centre of the teaching and learning process. In 'student-centred SPs' the focus should be on the competence development and the achievement of intended learning outcomes of the learning process by the students, and no more on what a student has been taught;
- the intended learning outcomes should meet international requirements and tie in with the international perspective of the requirements currently set by the professional field and the discipline with regard to the contents of the SP;
- the intended learning outcomes should meet also requirements expressed by the labour market of reference of the SPs;
- the teaching staff of the SPs should be active in research as for academicians or in professional activities as for professionals. The research and professional activities should be documented in CVs publicly available;
- SPs should have at disposal all the facilities, with the associated equipment, quantitatively and qualitatively adequate for the development of the established educational activities and able to allow the application of the established didactic methods, and student support (orienting, tutoring and assistance) services relevant to the educational process and able to make easier students' learning and progression in their studies;
- the QA system of the SPs should be consistent with the *European Standards and Guidelines for the internal QA in the European Higher Education Area* and with the requirements established to his regard at national level;



- for the purpose of developing a quality culture among internal stakeholders (SPs' leaders, staff, students), institution should encourage the SPs to monitor their quality and implement improvements wherever required;
- stakeholders should be involved in the development and implementation of QA processes. In particular, students, staff, alumni and representatives of the professional field should be involved in the evaluation of the SPs' quality on a regular basis.

### **Organization for quality assurance**

The organization for the QA of SPs of the Equasp University is based on the following structures:

- Academic Senate,
- Quality Presidium,
- Evaluation Committee.

Their composition and duties are described in attachment (Table "Positions of responsibility").

The deadlines for the review of the policy, organization and processes for the QA of SPs have been set as follows:

- 31 December: availability of the results of the SPs (Incoming students, etc.) and of the monitoring of the student support services;
- 28 February: assessment of the quality of the policy, organization and processes for the QA of SPs and of the SPs' quality and filling in of the Annual Report by the Evaluation Committee, with the guidelines and recommendations for improvement;
- 31 March: on the basis of the Annual Report of the Evaluation Committee, definition by the Quality Presidium of the Recommendations to the Academic Senate for the review/improvement of the policy and/or organization for the QA of SPs and of the Guidelines to SPs for the review/improvement of the processes for the QA;
- 30 April: review/improvement of the policy and/or organization for the QA of SPs of study by the Academic Senate on the basis of the recommendations of the Quality Presidium.

### **Attachment**

- Table [Positions of responsibility](#)

### **Quality Requirement E2 - Management system of the study programme**

*The study programme should implement an appropriate and effective management system, through the identification of the quality assurance processes and the definition of a relevant organisational structure.*

#### **Management system of the study programme**

The processes for the SP management and the responsibilities for their management are shown in attachment (Table "Processes and responsibilities for study programme management").

*Add a comment on the adequacy and effectiveness of the management system.*

The list the positions of responsibilities for the SP management, with the following information for each position:

- composition (only in case in case of positions of responsibility composed by more people),
- duties,

is available in attachment (Table "Positions of responsibility").

The timescales for implementation of the processes for the SPs' management have been set as follows:

- filling in of the Review Report by the SPs: by 31 January;
- identification of the educational needs of the labour market of reference: by 31 January;
- review of the educational objectives and of the expected learning outcomes: by 28 February;
- redefinition of the admission requirements and design of the educational process: by 31 March;

- identification of teaching staff, facilities, financial resources and partnerships: by 15 May;
- planning of the educational process: by 31 May;
- filling in of the Documentation File and publicity of information on the SPs: by 31 May;
- availability of teaching staff, facilities, financial resources and partnerships: before the start of the new academic year.

#### **Attachments**

- Table [Processes and responsibilities for study programme management](#)
- Table [Positions of responsibility](#)

### **Quality Requirement E3 - Review**

*The study programme should periodically review needs and objectives, educational process, resources, results and management system, in order to guarantee their constant adequacy and effectiveness and promote the improvement of the effectiveness of the processes for the study programme management and of the associated results. Students and representatives of the labour market of reference should be involved in the review process.*

#### **Management of the review process**

The review of the Bachelor in Physics is carried out every year on January, when all the results of the precedent academic year are available and before the definition of the didactic offer for the successive academic year.

The review is carried out by the Review Commission of the Bachelor in Physics.

The information and data taken into account include:

- changes in the national laws and norms and/or in the statute and by-laws of the structure which the SP belongs to;
- resolutions of the structure which the SP belongs to and/or of its own bodies;
- outcomes of the relationships with the interested parties;
- needs and availability of resources;
- results of the monitoring activities;
- results of the self-assessment and external assessment activities.

#### **Results of the review process**

The report of the review carried out in 2013 is available in attachment (Table “Review Report - Year 2013”).

#### **Attachment**

- Table [Review Report - Year 2013](#)

### **Quality Requirement E4 - Publicly availability of information**

*The study programme should make publicly available full, up to date, easily acquired information, both quantitative and qualitative, on study programme objectives, educational process, resources, results and management system.*

#### **Publicity of the documentation for the QA of the SP**

The on-line documentation for quality assurance of the Bachelor in Physics is available at <http://www.physics.uniequasp.it/bachelorinphysics/onlinedocumentationforQA>.

Information and data on the following sections:

- Standard A;
- Standard B: Quality Requirements B1, B2;
- Standard C: Quality Requirements C1, C2, C4, C5;
- Standard E: Quality Requirements E1;

are public and available to all the interested parties.

Information and data on the following sections:

- Standard B: Quality Requirement B3;
  - Standard C: Quality Requirement C3;
  - Standard D;
  - Standard E: Quality Requirements E2, E3, E4;
- are reserved and available only to authorized people.